

# e-Services Financial Aid

---

Loan Request

Go to [www.riverland.edu](http://www.riverland.edu)  
Hover over My Riverland  
Select E-Services Login

The screenshot displays the Riverland Community College website. At the top left is the college logo and the text "RIVERLAND Community College | 80 YEARS". A navigation bar includes links for "COVID-19 Information", "Athletics", "Calendar", "Directory", "Donate", "Employment", "My Riverland", "Student Services", and "Training". A secondary navigation bar contains "ABOUT", "ACADEMICS", "ADMISSIONS", "TUITION", "STUDENT LIFE", and "TRANSFER". The "My Riverland" dropdown menu is open, listing options such as "Brightspace", "Library", "E-Services Login", "Office 365", "Outlook", "Email Login Instructions", "Password Lookup", "BankMobile", "Riverland Help Center", "StarID Access", "Star Alert", and "Technology". Below the navigation is a large banner for "Theatre AFA Degree Programs" featuring a photograph of a performer. The banner text reads: "Theatre AFA Degree Programs", "Our Theatre and Musical Theatre AFA programs start Spring Semester. Act Now!", and includes a right-pointing arrow and a small square icon.



### Riverland Community College

1900 8th Avenue NW  
Austin, MN 55912  
USA

Phone:  
507-433-0600

Toll-free:  
800-247-5039

Telecommunications Device for the Deaf:  
800-627-3529

Fax:  
507-433-0515



MINNESOTA STATE

Riverland Community College is a member of the Minnesota State Colleges and Universities system.

Riverland Community College is an equal opportunity employer and educator.

### Please login to continue.

The '\*' indicates a required field.

\* **StarID:**

[Need Login Help?](#) [Need an ID?](#) [Sign Up Now.](#)

\* **Password:**

**Institution:**

**Display Name:**  Display and print your name until next login. To protect your identity, you may wish to print only at secured locations.

Login

You must **logout** when finished to ensure that nobody else gains access to your records.

Campus Specific Instructions



Enter your  
Star ID  
and Password  
to continue



You are taken to the Home page where you log in

- Student e-services
- Dashboard
- Home
- Account Management
- Courses & Registration
- Academic Records
- Financial Aid
- Bills and Payment
- Student Employment
- Contact Us
- Campus
- Riverland Web Site
- Textbook Information
- Tuition Information
- Records & Registration
- Riverland Training & Development

From the Left Side Menu Click on Financial Aid

## Home

### Welcome to Riverland Community College e-Services

Institutions of the Minnesota State Colleges and Universities system maintain their own information systems. To perform some functions, you must identify which college or university's data you want to view or modify. The following are the Minnesota State institutions that you have records with. Selecting from the list below will let you work with that institution's data. (Please note that you may not have attended a school to be on the following list. You might have a record with a school because of another event, such as applying for admission or financial aid).

#### Your School Summary

- [Riverland Community College](#)
- [Minnesota State University, Mankato](#)
- [Southwest Minnesota State University](#)
- [Rochester Community & Technical College](#)

#### Important Notes:

- Please use the menu options to navigate** through the site instead of your browser's back button.
- Admitted or Enrolled at Multiple Minnesota State Colleges & Universities?** Read this [information on using this web-based system to access your records](#).

\* Please note, the User Account created here is specific to the web services on this site and is not directly correlated to any student computer/electronic accounts at an individual campus.

**Remember to [LOGOUT](#) at the end of your session and quit your browser.**



#### Helpful Links

[Check Grades](#)

#### Help Videos

[How do I Quick Add/Register?](#)

[How do I Search for Open Sections?](#)

[How do I drop a class?](#)

(help videos require [Flash plugin](#))

Main Financial Aid page

Verify that you are viewing the correct Award Year and Semester. If needed you can change the semester by clicking on the Change Semester hyperlink.

Click on Loans in the Financial Aid sub-menu.

The screenshot displays the 'Main Financial Aid page' interface. On the left is a sidebar menu titled 'Student e-services' with the following items: Dashboard, Home, Account Management, Courses & Registration, Academic Records, Financial Aid, Aid Application Status, Awards, College Financing Plan, Awards by Credit Level, Financial Aid Links, Loans, and Overage/Refund Selection. The 'Financial Aid' item is expanded, and an arrow points from the 'Loans' sub-item to the main content area. The main content area is titled 'Financial Aid Status' and contains the following information: Award Year: 2019 - 2020; Semester: Fall Semester 2019; a 'Change semester' link; a 'Completed Steps' section with two green bars: 'FAFSA: Received' and 'Aid Application Status: Complete'; a 'Next Step' section with a blue bar: 'Review and Respond to Award Notification:' and a 'View Your Award Notification' link; and a 'Remaining Steps' section with a red bar: 'Disbursement of Funds/Student Account:'.

## Requesting Loans

Financial Aid > Loans

Prior to Federal Direct Loans being disbursed, required Entrance Counseling and a Master Promissory Note (MPN), need to be completed at [www.studentaid.gov](http://www.studentaid.gov). If you haven't completed these yet, you can still continue requesting your loans, but will need to complete them next.

Click on the Next button.

The screenshot shows a student portal interface. On the left is a navigation menu with the following items: Dashboard, Home, Account Management, Courses & Registration, Academic Records, Financial Aid, Aid Application Status, Awards, College Financing Plan, Awards by Credit Level, Financial Aid Links, Loans, Overage/Refund Selection, and Bills and Payment. The 'Loans' item is highlighted. The main content area is titled 'Pre-Requirements' and contains a yellow warning box with an information icon: 'There is a time delay between the time you complete these pre-requirements and your Financial Aid office is notified of completion. If you've already completed the pre-requirements you do not need to do them again. Just check back in a couple of days to make sure the status is updated.' Below this is a section titled 'Federal Direct Loan Program requirements for first-time borrowers' containing two unchecked checkboxes: 'Complete Entrance Counseling' and 'Complete Loan Agreement for a Subsidized/Unsubsidized Loan (MPN)'. Below the checkboxes is a paragraph: 'To complete these requirements, go to the [Federal Student Loan site](#). (You will need your FSA ID, your driver's license number, and the names and addresses of two personal references.)' and another paragraph: 'These requirements must be completed before loan funds are disbursed.' At the bottom of the main content area are two buttons: '← Previous' and 'Next →', with the 'Next' button highlighted in blue. Two blue arrows point from the text boxes on the left to the 'Next' button and the 'Complete Loan Agreement' checkbox.

On the Loan Application page you can view your loan eligibility. You have the option to request the full loan eligibility amount or to accept a reduced amount.

To accept the full amount, leave the radio button selected and simply click on the Next button.

To enter a lesser amount, click on the radio button for 'Reduced loan amount for the loan period', then enter the amount you wish to request in the box. Click on the Next button to continue.

**Student e-services**

- Dashboard
- Home
- Account Management
- Courses & Registration
- Academic Records
- Financial Aid
  - Aid Application Status
  - Awards
  - College Financing Plan
  - Awards by Credit Level
  - Financial Aid Links
  - Loans
  - Overage/Refund Selection
- Bills and Payment
- Student Employment

Loan Period   Pre-Requirements   **Loan Application**   Application Summary

## Loan Application

At this time, your Federal Direct Loan eligibility is as follows:

Loan Type	Fall	Spring	Total
Subsidized	\$1,750	\$1,750	\$3,500
Unsubsidized	\$3,000	\$3,000	\$6,000
Total	\$4,750	\$4,750	\$9,500

Tell us how much Federal Direct Loan assistance you would like to receive for the selected loan period.

Your Loan request will be processed for your maximum Subsidized Loan eligibility and any remaining eligibility will be in the form of an Unsubsidized Loan. You will be notified when the funds are applied to your account and you have the right to reduce or cancel your loan up to 14 days after the date of disbursement.

Total loan amount for the loan period: \$9,500.

Reduced loan amount for the loan period:

← Previous   **Next →**

**NOTE:** The amount requested here will automatically be split half for Fall term, half for Spring term. There are some circumstances that allow this to be changed, please contact the Financial Aid Department for more information.

After you submit your request, you will receive a message that the loans are processing.

Remember that you **must complete** Entrance Counseling and a Master Promissory Note (MPN) at [www.studentaid.gov](http://www.studentaid.gov), if you have doesn't so already.

The screenshot displays a student e-services portal interface. On the left is a navigation menu with categories: Student e-services, Dashboard, Home, Account Management, Courses & Registration, Academic Records, Financial Aid, and Campus links. The Financial Aid section is expanded, showing options like Aid Application Status, Awards, College Financing Plan, Awards by Credit Level, Financial Aid Links, Loans, and Overage/Refund Selection. The main content area is titled 'Loan Status' and features a blue information banner stating: 'The Financial Aid Office is processing your loan request. You may not submit another loan request at this time. Please contact your school's Financial Aid staff if you would like to change your loan request.' Below this is the 'Loan Details' section, which includes a thank-you message and a table of application progress: Master Promissory Note (MPN) is 'Not on File (complete at StudentLoans.gov)', Entrance Counseling is 'Incomplete (complete at StudentLoans.gov)', and the Report Generated date is 'Aug 30, 2019, 03:43 PM CDT'. The 'Loan Application Status' section shows two entries: 'Fall 2019' and 'Spring 2020'. Both entries show a 'Loan Type' of 'Direct Loan', an 'Amount' of '\$1,750', and a 'Status' of 'Processing'.

Category	Item	Status/Value
Financial Aid Progress	Master Promissory Note (MPN)	Not on File (complete at StudentLoans.gov)
	Entrance Counseling	Incomplete (complete at StudentLoans.gov)
	Report Generated	Aug 30, 2019, 03:43 PM CDT
Loan Application Status	Fall 2019	Loan Type: Direct Loan Amount: \$1,750 Status: Processing
	Spring 2020	Loan Type: Direct Loan Amount: \$1,750 Status: Processing

# *Thank you*

---

*For more information on Direct Loans, email [darcy.drake-tapp@riverland.edu](mailto:darcy.drake-tapp@riverland.edu)*